

How to file a grievance

If you have a concern in relation to Nord Stream 2, please contact us at feedback@nord-stream2.com or by mail so that we can investigate the issue. When filing a grievance, please state your name, organisation and contact details.



What happens next?

- 1 Nord Stream 2 will log all submitted grievances.
- 2 Nord Stream 2 will send an initial response with information about next steps within 7 days.
- 3 Nord Stream 2 will investigate the circumstances. The investigation may involve the complainant.
- 4 The proposed resolution will be provided within 30 days, or in more complex issues, within 45 days. If the resolution does not satisfy the complainant, further actions to resolve the issue will be taken.

Nord Stream 2 AG

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Find us on Social Media:



www.nord-stream2.com