



Nord Stream 2

Committed. Reliable. Safe.

# Stakeholder engagement



Nord Stream 2 is a new pipeline through the Baltic Sea, which will transport natural gas from Russia via the most efficient route to Europe. Gas pipeline starts 3 kilometers away to the south from Bolshoye Kuzemkino village of the Kingisepp district of the Leningrad region, and crosses Narva Bay. The Nord Stream 2 landfall facilities are located at a safe distance from the settlements.

### **The Russian section of the gas pipeline includes:**

- > Offshore part, 114 km long within the territorial waters of Russia,
- > Onshore part, about 3.7 km long,
- > Landfall facilities, including PIG launchers and shutdown valves.

During the construction period, which is scheduled to be completed by the end of 2019, workers temporary accommodation camp has been built and commissioned to accommodate personnel. Nord Stream 2 seeks to implement this important project in harmony with nature and the local community. Protection of the environment and safety are priorities for the company. Nord Stream 2 is committed to implementing the project in line with Russian requirements and international standards.

The careful planning, innovative engineering solutions and comprehensive offset activities are fundamental for company's work. Nord Stream 2 is committed to an open and transparent dialogue with stakeholders. Stakeholders can ask a question, provide an opinion, or submit a concern or a grievance directly to the company at any time using the contact points provided below. Alternatively, please contact our Community Liaison Offices during the working hours.



## Schedule of Community Liaison Offices in Kingisepp municipal district, Leningrad region

<b>Bolshelutskoe rural settlement administration</b> 188451, settlement Kingiseppskiy, house 21	09:00–10:00 Tuesday
<b>Kuzemkinskoe rural settlement administration</b> 188475, village Bolshoe Kuzemkino, house 18	11:00–12:00 Tuesday
<b>Ust'-Luga rural settlement administration</b> 188471, settlement Ust'-Luga, Kingisepp, house 2, 2 quarter Lenryba	14:00–15:00 Tuesday
<b>Cultural center of Vistino rural settlement</b> 188477, Vistino village, Izhorskaya street, house 13	16:00–17:00 Tuesday

### Project information is available at:

- > **Kuzemkinskoe rural settlement administration**, 188475, Central microdistrict, village Bolshoe Kuzemkino, house 18, Kingisepp municipal district, Leningrad region (2<sup>nd</sup> floor)
- > **Kusemkin museum**, 188475, Central microdistrict, village Bolshoe Kuzemkino, house 18, Kingisepp municipal district, Leningrad region (1<sup>st</sup> floor)
- > **Ust'-Luga rural settlement administration**, 188471, 2 quarter Lenryba, settlement Ust'-Luga, house 2, Kingisepp municipal district, Leningrad region
- > **Municipal Budget Cultural Institution «Kingisepp Cultural and Leisure Complex»**, 188480, Leningrad Region, Kingisepp, Karl Marx Ave., house 40 (1<sup>st</sup> floor)
- > **Bolshelutskoe rural settlement administration**, 188451, settlement Kingiseppskiy, house 21, Kingisepp municipal district, Leningrad region (2<sup>nd</sup> floor)
- > **Nord Stream 2 construction site entrance point**, 188475, Haniki village, Kingisepp municipal district, Leningrad region

## Grievance mechanism

Nord Stream 2 has established the grievance mechanism to receive and facilitate the effective resolution of stakeholders grievances concerning the project.



## Key principles of grievance mechanism important to know

- 1 Nord Stream 2 will log all submitted grievances.
- 2 Nord Stream 2 will send the initial response with the information about next steps and a contact details within 7 days.
- 3 Nord Stream 2 will investigate the circumstances. The investigation may involve the complainant.
- 4 The proposed resolution will be provided to the complainant with the 30 days. If the resolution will require more time or does not satisfy the complained further actions to resolve the issue will be conducted.

## Nord Stream 2 AG

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